

Minutes of HRA Committee Meeting Tuesday 9 July 2024
Highfield Church Halls 19:00h



Annex i. Communication from Posh Pads

Annex ii. Full Report CR's University end of year waste scheme

Annex iii How to report fly-tipping

Annex iv Full Crime Report

Present Committee: Prof Roger Brown (Chair), Nadine Johnson, Ken Burtenshaw, Nicolla Martin, Jerry Gillen, Stephen Connolly, Dave White, Christine Rawnsley

Others: Councillor Marie Finn, Pete Thomas (OTRA)

1. **Welcome and opening remarks:** Roger welcomed everyone to the meeting. He announced that Pete Errington would be standing down as the Uplands Estate representative and, on behalf of the Committee, RB will write to thank him for his participation. HRA will try and find a replacement from the Uplands Estate as it had been useful to have a representative. Roger thanked Nadine for taking the notes of the meeting
2. **Apologies:** Barbara Claridge, Martin Benning, Cllr Savage, Cllr Barbour, Pete Errington, Cllr Fielker, Kate Fay, Jon Walsh, Laura Graves
3. **Declaration of interests:** none
4. **Approval of minutes** from the committee meeting 11 June 2024 previously circulated. The apologies from Stephen Connolly had been added and the Minutes were approved
5. **Matters arising**
 - a. Transfer of funds from Current Account to Savings Account. £2000 had been moved from Current into Higher Interest 35 Day Account on 2 July
 - b. 'Rifling' in rubbish bags – Posh Pads communication re-End of Year Student Waste
To aid the end of year student waste situation, Posh Pads were now issuing all of their student properties with black bags and collecting them when full. This was in addition to the University additional waste collection scheme. However there had been many incidents of these bags being rifled with before PP could collect them. See Annex i. for the Communication from Posh Pads

Christine has some information on this issue after the collection as she did a trip around the roads which were included in the extra waste collection scheme this year

RB asked if there was anything more that the Council could do.

Cllr Finn responded that, with regard to the Posh Pads arrangement she felt that plastic bags were the issue as they could easily be ripped open. There were many instances of bags being rifled through by people looking for things to sell. This could be drawn to the attention of the police and the Council for next year. If Posh Pads were to continue to provide plastic bags in future, these needed to be provided on one day and then collected on the following day

CR mentioned that she had driven round some of the streets and a number of rounds had not been completed and some bins had not been collected. In the past there had sometimes been challenges with accessing some waste because of the quantity and the inability of the refuse vehicles to get through. Christine would report this at the University wash-up meeting later in July. See Annex ii. For CR's report in full. See also Agenda item 11.c

RB remarked that this system had operated for 2/3 years so it should be working smoothly now. CR to attend the 'wash up' meeting at the University on 29 July. She would raise again the question of whether there was an amnesty process in place whereby if refuse bins are overflowing, the rubbish would be insecure or there was non-recyclable waste in the recycling bin, the refuse could still be collected. If not, then the system would not work. She would take notes and circulate these to the Committee. NCJ to be sent the formal report of the meeting for posting on Facebook and on the website.

NCJ to email CR the feedback she had received from publicising the list of streets and other end of year refuse collection information on Facebook. This feedback had been passed to the University and to BC

HRA to thank Posh Pads for their communication and their responsible approach (Action: BC had already done this)

c. HRA new Compliment Slips

Ken had produced the new design. 450 now printed (Indigo Print £87.60) and the Membership Secretary had them. A small quantity was given to NCJ prior to the meeting.

KB was thanked for producing the compliment slips.

d. Unilink U1 bus update

This matter was being pursued by RB who would report back.

6. PB Steering Group update

RB reported that there had been no action by the Steering Group which would not be meeting again until 20 August. One of the items on the agenda would be to receive the report on the ATZ Workshops from SCC.

Pete Thomas reported that he had found the Workshop he attended a bit disappointing with a lack of structure. The HRA Workshop had been excellent and well structured. In the introduction to the Workshop, it had been mentioned that road blocks and automatic number plate recognition (APNR) would not be happening due to budget constraints. Attendees had been organised into small groups of around five people with one facilitator per group. Most of the groups had been facilitated by people from Balfour Beatty. Each facilitator had a big map and sticky post-it notes which had been positioned at various points on the map to cover those particular areas. It was thought that everyone had been

fighting their own corner. A lot of people wanted to regain the right turn into Highfield Lane from Portswood Road at Sainsbury's corner (currently no-entry) and this was noted. When asking about the layout at the bottom of Lodge Road, they had been informed that there might be an island in the road.

NCJ stressed the importance of being vigilant about what information would be included in the signage in Lodge Road and other areas. Her group facilitator had mentioned, when asked, that the inclusion of the bus-gate times was dependant on the space available in the signs. However, if the times would not be included, this could be misleading. There had also been some disquiet that ANPR had been ruled out without any discussion.

Feedback from HRA members, not on the Committee, regarding the Co-design Workshops had been requested by BC and would be summarised and collated into a document at the end of the process.

7. Information from Councillors

Cllr Finn asked what HRA would like her to report on. RB said there was one issue, the new Government's plans:

- a. The Government was intending to make changes to the National Planning Framework to try to make development easier. This was not very helpful to HRA. The most useful thing the Government could do would be to enable Local Authorities by increasing funding to employ more Planning staff.
- b. The Government was looking at Local Government reorganisation so we might be revisiting this again. The Government also seemed intent on having elected Mayors heading Unitary Authorities. This could be complicated in urban south Hampshire

Cllr Finn agreed to talk about Planning and Devolution at the next HRA Committee Meeting, and also to let HRA know if there would be any public consultation on b. above.

Cllr Finn then reported as follows:

A Carers' Event had been held during National Carers' Week: over 60 carers attended. The event had been privately funded.

Mapping the food system: this was a really important national obesity strategy and a very useful report had been published.

Whether Southampton becomes a Marmot City: this targets health inequalities and focuses on 6 principles to improve deprivation and give children a good start in life. The health objectives were geared to areas of greater need to look after health now so that there would be benefits to health in the future. Discussions were on-going. It needed cross party consensus and was a long-term project, not a quick fix.

Fly-tipping success: there had been a lot of fly-tipping in Portswood Broadway and Thomas Lewis Way last year. There had been none this year. The Council did a big clear-out of fly-tipping in the un-adopted road/alley way behind Portswood Broadway, and it had been completely cleared. It was always worth reporting fly-tipping (note: BC had recently reported fly-tipping of a mattress in Alma Road and this had been removed). See Annex iii. for a note about how to report fly-tipping.

RB thanked Cllr Finn and said there were some important points there.

8. University Liaison

- a. New University accommodation: Where would the students live when the accommodation was closed prior to demolition and rebuild? The University had been asked to comment.
 - St Margaret's House, Hulse Road, SO15 2JX – Barsad Developments, 200 beds, Planning Approved
 - Mercury Point Redevelopment, Richmond Street, SO14, Unite Students, 800 bed replacing 560, Public Consultation prior to Planning Application. Built 2004 to be closed 2025. The Proposal and Design states that the developer is in dialogue with the University of Southampton.
<https://www.mercury-point.co.uk/proposals-and-designs>

9. HRA Crime WhatsApp Group for Highfield

- a. In describing the noticeable increase in anti-social behaviour in Portswood High Street by some streets drinkers, which had been increasingly affecting the general public. NCJ queried whether the Public Spaces Protection Order was still being enforced. Cllr Finn suggested that rather than the police, who are very busy, the City Wardens should deal with the incidents. They really knew this group and ASB was very much their focus. She would email NCJ their contact details. RB thanked Cllr Finn for this helpful suggestion. See Annex iv. For the Full Crime Report

RB also commented on the collaborative approach adopted to deal with several of the main incidents set out in NCJ's report (Annex iv.), and thanked all those involved, including Councillors and the Police.

b. Meeting with Jeanette Maidment, Sector Inspector

RB had coffee recently with the new Sector Inspector for Portswood and Bitterne North, Jeanette Maidment. He said she knew Southampton well and would be a good appointment for the area. Inspector Maidment had recently contributed to the latest HRA Enews.

Planning

- a. Planning Application for 24 hour opening ChaSha, 158 Portswood Road had been refused
- b. 112 Upper Shaftesbury Ave. Further developments from a neighbour and HRA member:

Council officers have advised that there are no limits to the number of toilets/showers a property can have and they can only take action if, as and when the number of residents exceeds the number permitted. Speaking with our contact with the 112 build team, a second bathroom has been installed in the loft space and an application for a seventh bedroom will be submitted shortly and the partition reinstated. Whether this will be retrospective or in advance of the new residents moving in remains to be seen, but at least they have stated that they know they need to submit an application! In light of the planning decision for 1 Brighton Road, I suspect that whatever we do, this 'Sui Generis' application will be granted as its 'only one more resident', (albeit it will result in more than double the number of residents living in the property for the last two years!). We will however object and ask that since this will remove the possibility of the property returning to C3 use in the future it should be viewed and treated as a new application for an HMO, also that eligibility for residents parking permits should be withdrawn as there will be a change of use. CP (HRA member)

RB agreed that HRA would write to Planning about this (Action: BC)

c. New National Planning Framework (RB). This item was dealt with under Agenda Item 7 above.

11.Reports

a. **Finance** – outgoings last month was £226 and income £342.

£2000 was moved from the Current Account to the 35 Day Account. The Current Account balance was £2720, the 35 Day Account balance was £21,217 and the Business Reserve Account was £1044. (Post Meeting Note: the Chair, HonSec and Treasurer would discuss and recommend that the Business Reserve Account was closed and the funds moved into the 35 Day Account to simplify the finances).

b. **Membership**

Total paid up members: 355. Rolling January – June: 216

2 people paid in cash

6 people paid by cheque

18 people paid by BACS

12 people have not renewed In June. Members who have not renewed are to be contacted by email as a reminder.

c. **Digital Communications**

Facebook/Website

There are now 1100 followers on the HRA Facebook page, an increase of 2 since the HRA Committee Meeting of 11 June 2024.

Thank you to Ken, Barbara and one other HRA Member for their photos.

A digital copy of the HRA Spring 2024 Newsletter is now on the website.

Discounts

The Nest Coffee House in Portswood had closed, so we have lost their 10% discount. The shop was currently being refurbished and there was a notice saying, 'Flagship Coffee coming soon' and advertising for a Head Barista and Baristas. I will liaise with Flagship Coffee re a discount when appropriate.

We have been informed by a Member that the Pho Vietnam 10% discount was no longer available. I will make contact with them to discuss.

We have been asked whether our discounts with restaurants also include take-aways. Any known information is included on our Members' Benefits page. However, generally take-aways are not included and I have added relevant notes beside each restaurant listed on the Members' Benefits page. This will be followed up with restaurants in due course.

HRA E-news Summer 2024 Edition

This was emailed to all members and non-Committee member attendees and several others on 23 June 2024.

End of year additional collection of student refuse from private rented student accommodation - Saturday 29 June 2024

Following publication on the HRA Facebook page of the University of Southampton's list of eligible streets, the following feedback was received:

- Members asked for Hartley Ave and Cranford Way to be included on the list as they appeared not to be on it. Hartley Avenue had a lot and Cranford Way had five HMOs in the turning circle. This information was passed to the University. For 2024, a collection would depend on if the crew had sufficient time. However, both streets would be reviewed for 2025 during the 'wash up' session.
- Members notified us that Roselands Gardens and Kitchener Road, while on the list, did not appear to get a collection on 29 June. On Kitchener Road - one week later, the pavements were full of overflowing bins and ripped open bin bags with contents strewn along the footpath. This was also the case in Hartley Avenue. All this information was passed to the University.

12. AOB

a. Date of the AGM

The date of the next AGM would be 12 November 2024. The Leader of the Council, Cllr Lorna Fielker, would be invited to be the main speaker talk at the AGM. (Post meeting note: The date of the AGM had slipped to **Wednesday 13 November** to accommodate the guest speaker, Cllr Lorna Fielker, the Leader of the Council)

b. Next Committee Meeting

There would be no meeting in August. The next Committee meeting would be on Tuesday 10 September

c. The Local Plan

JG had represented HRA at the OARA Committee Meeting, attended also by Bevois Valley Councillors and Stephen Hayes-Arter from the Planning Dept. JG had asked Stephen Hayes-Arter about the Local Plan. However, he had been unable to determine an answer. RB to ask for a copy of the Minutes and would also try to find out more from the Council

13. Reserved Business – Committee Members: see additional Minute for the Reserved Business

The meeting closed at 8.05pm

Annex i

Information from Alex Freeland of Posh Pads to members of the University Waste Group

Posh Pads tenants are supplied with black bin bags and instructed to fill them with their waste and unwanted items. Once they have done this, they place them outside the properties and inform our office that they are ready to be collected. Obviously, it is not always possible to respond immediately - there may be a delay of two or three hours between the tenants informing us that the bags are ready for collection and the collection taking place.

This time interval has proven problematic. The filled bags attract attention from the individuals who are otherwise peddling or taking drugs. They rifle through the bags and leave anything they don't want spread about the pavement and in the road – please see the images below (photos available).

I mention this for two reasons. Firstly, and to date, if the bins or bags outside our properties are in a poor state, it is most likely as a result of individuals rifling through what has been left outside and then carelessly discarding it.

Secondly, and more importantly, the issue of these individuals is one that is overdue for attention. I have attended Caroline French's meetings to try to come up with solutions in the Bedford Place area. Everyone copied in here, every Southampton resident, every student, every student parent and every visitor to Southampton is acutely aware of the deterioration and denigration caused to the city by these individuals, who for the most part and as I understand it, have arrived in Southampton on the back of other towns not wanting to look after them.

Our office backs on to Handford Place. We witness daily behaviours that are in turn aggressive, unacceptable and stomach-turning. What we have seen will fill many pages of a witness statement – and CCTV makes matters clearer still. We have several female staff members in our office all of whom far too regularly are made to feel uncomfortable or vulnerable simply walking to and from the office. It is now an existential question of what sort of town Southampton wants to be – right now it is not fair or right that the vast majority have the quality of their lives so dramatically affected by a few requiring urgent and targeted help.

I look forward to discussing this further in the weeks to come – as a matter of urgency.

Kind Regards,

Alex Freeland (Posh Pads)

Annex ii.

From Christine Rawnsley – HRA Rep for Student Waste Group

Re Student End-of-Year clear out: Summary. Questions in bold

There were some HRA/Portswood/Swaythling waste bins apparently not collected on the Student End of Year waste round. I spoke to Hilary Jackson (OARA) and we will both be at the 'wash-up' meeting called by UoS for July 29th. Some possible questions for that meeting below in bold, please add anything else that is a concern.

Background

UoS External Relations office has co-ordinated the arrangements to manage the disposal of refuse by students leaving rented HMO/other accommodation at the end of the academic year. The External Relations team provide pages of recycling advice and liaise with the charity sector to collect donations of unopened food items, white goods, IT equipment, clothing etc, to minimise the volume of rubbish going to landfill.

The office has funded an extra round by the SCC waste and/or bulky waste collection team on the end of term changeover day, generally Saturday of the last weekend of June. Students are encouraged to recycle where possible, donate suitable items, and leave the residual, non-recyclable waste for collection in the general waste bin. The roads for the bulky waste round are identified through UoS records of student addresses. Students are told which roads will be visited, and tenants in those roads are asked to leave their household waste bin on the street on the Friday evening before. Some of the Landlords' representatives – e.g. Posh Pads, Student No Fee, also participated this year, clearing up their premises over the weekend after the SCC collection round.

This year a number of household waste bins in roads on the list had not been collected by Monday 1st July.

Approximately half of the roads randomly checked by me on Monday, which were only a quarter of the total list, had one or more bins uncollected. I have not subsequently checked all the streets I reported but have noticed some bins still uncollected.

What was the criteria for a roads' inclusion in the round. Numbers? Known problems areas? There are a number of student households (4 residents or fewer) which are not licensed HMOs; are these included?

Which is the most effective number or email to report uncollected bins as soon as possible after the round?

What seemed to happen was that where students had, correctly, left all the bins on the street outside the property they had vacated, the SCC refuse teams had opened the lids of the recycling bins to check contents, and left them open and uncollected, resulting in wet paper and card and/or rubbish on the road. In the case of household waste bins, the ones I saw left were overfilled. There didn't seem to be any of the tickets that the refuse teams attached to bins incorrectly filled, so I assumed they had only recently been overfilled.

Some bins not collected would normally be considered overfilled. Were the bin operatives required (on this occasion only) to take all the household waste bins, including the ones that were overfilled?

Alternatively, had students been advised that they should not overfill any bin and instead put out the extras as side waste (since this is not normally allowed the rest of the year).

Was anyone from SCC or UoS on duty on Saturday, checking for uncollected bins?

Can SCC provide clarity on the use of 'amnesty' over bins not following the normal regulations.

How can we improve this process, to avoid the problem increasing as the UoS proposed student numbers increase takes effect? Since we know that there will be insufficient purpose-built student accommodation.

OARA has canvassed their 'bin-buddy' students for feedback on the effectiveness of the OARA scheme. This may be available in a few weeks. It may provide pointers for other community associations such as HRA.

Is there a list of Posh Pads and Student NO Fee addresses that community groups can access?

Christine Rawnsley HRA Cttee Rep

Annex iii. Note about Reporting Fly tipping from SCC

To ensure that reports are dealt with in a timely manner, it would be appreciated if in future all street cleaning issues are logged via the online form: <https://www.southampton.gov.uk/environmental-issues/street-cleaning/fly-tipping/>. This form allows you to pinpoint the exact location of the issue on the map, upload supporting photographs and provide additional details on types of items that have been left. It also means that the correct reporting processes are followed and cases end up with the correct team to manage.

If you have witnessed a case of fly-tipping, on public or private land, and have evidence of who the perpetrator is you can also provide the relevant details on this form to allow our fly-tipping enforcement team to investigate further.

In relation to Earls Road, please use the above linked form which allows you to report the following issues:

1. Fly-tipping
2. Overflowing litter bin
3. Damaged litter bin
4. Build-up of litter
5. Discarded sharps, needles or broken glass
6. Graffiti or flyposting
7. Animal or human fouling
8. Abandoned trolley
9. Dead animal
10. Overhanging vegetation

If for any reason you are not able to log an issue via the online form, our customer service team will be able to assist further. I have provided the relevant contact numbers as well as their opening hours below:

Telephone number:

- Fly tipping and street issues: 023 8083 3008
- Other environmental issues: 023 8083 3005

Lines are open:

- Monday 8.30am – 5pm
- Tuesday 8.30am – 5pm
- Wednesday 9am – 5pm
- Thursday 8.30am – 5pm
- Friday 8.30am – 4.30pm
- Closed weekends and bank holidays

For emergencies related to environmental issues outside of these times please call 023 8023 3344

Kirsty Bobbett
Waste Disposal and Development Officer
Directorate for Place
Southampton City Council
Email: Kirsty.Bobbett@southampton.gov.uk

Annex iv. 9. HRA Crime information sharing WhatsApp Group Full Report

9.1. Reported incidents since the last HRA Committee Meeting of 11 June 2024: 23+ incidents; an increase of 22+ incidents since the last meeting. The number of incidents are in brackets.

Lots of Crime/ASB lowish level incidents:

(4): Car break-ins: one in Furzedown Road; 2 in Buckingham Court (Westwood Rd); one car window smashed driver's side Highfield Crescent;

(3+): Window egging incidents, Khartoum Road. Group of lads circa 13 years' old, wearing masks/scarves. They disappeared into The Common;

(2+): School age boys ringing door bells and running away at speed in Highfield Lane.

(1): Tiles smashed at one of Portswood Rec's 'bug hotels';

(1): 'Giant' bike stolen from garden in Abbotts Way;

(1): Thick stained glass in door broken in Oakmount Triangle - air rifle? Cllr S said lots of incidents of broken glass. Police suspect a catapult;

(1): Clothing dumped on a property in Oakmount Triangle;

(1): Garden intruders, Donnington Grove. From video, one was a fox and the other?

Three main incident reports:

(5+) Antisocial behaviour issues in Portswood High Street - all reported by LN:

Reported 30/06/24 that the behaviour of street drinkers/street sleepers had taken a turn for the worse. They used to be discreet, now their behaviour is encroaching on the general public: a fight between drinkers had spilled over into Coffee#1 on Saturday 29/06/24 daytime (police attended); a street drinker/street sleeper came up to a person in a wheelchair and asked for kisses (reported); there had been reports of sunbathing on the street; derogatory comments being shouted at passing women (reported); clear side-effects of drug-taking on display etc. NCJ wrote to PC Adam O'Neill/PCSO Hayley Morrison (copy Portswood Ward Councillors) on 1/07/24 listing incidents and asking about the Public Spaces Protection Order. PCSO Hayley Morrison responded that they patrol the area regularly and the City Wardens also patrol there. She encouraged people to continue to report any issues to the police.

(1) Man sitting on bench in Canford Way every day, on the route to/from Highfield School, asking everyone (except children) on both sides of the road for 'spare change' and 'smokes'. NCJ sought advice from PC Adam O'Neill/PCSO Hayley Morrison 25/6/24. Adam said he was "inclined to say that it's begging, contrary to section 3 of the Vagrancy Act 1824 and section 70 of the Criminal Justice Act 1982". He said he would "pay passing attention to the area". With no further feedback from Adam/Hayley and with the man still there on 26/06/24: Cllr Barbour talked to him about his health and welfare; Cllr Finn informed the Community Safety Wardens who knew most of the homeless and could chat to him/move him on; Cllr Savage contacted the police.

On 4/7/24 PCSO Hayley Morrison enquired if the man was still there. He was not, but it was suspected that someone might have been knocking on doors in Orchards Way and also someone had slept on the bench the previous night. Hayley said she would "do some patrols in the area" that night. On 8/7/24, Hayley confirmed that she had done patrols while on "lates" last week and there was no one there but she would continue to patrol the area.

(1) A young woman was approached on evening of 8/7/24 by 2 men in a white van at 6.17pm. She was walking south along The Avenue near Burgess Rd junction. The passenger in the van reached out to grab her shoulder saying "I will help you. Get in the van". She shook him off, the traffic lights changed and she made her way home. Reported to 101; very prompt response from the police who attended to take the video she had taken of the side of the van. They will look at CCTV and ANPR. LN suggested the police take her jacket to check for DNA.

Reports of local crime incidents in the Daily Echo and Southampton Police on Facebook:

(1) The Daily Echo on 1/7/24: Incident in Portswood: Lawn Road to the junction of Osborne Road South and Belmont Road were cordoned off. The Air Ambulance was involved. A man was taken to hospital after sustaining injuries during a knife incident.

(1)The Daily Echo on 4/7/24 and Southampton Police on Facebook 4/7/24: A man was arrested when he exposed himself to a plain clothed police officer on Southampton Common. It came after officers were proactively patrolling Southampton Common and Cemetery Lane following a spate of incidents involving men exposing themselves to lone women.

All crime and antisocial behaviour incidents are listed here: <https://www.highfieldresidents.org.uk/crime-incidents/>

9.2. Introducing the new Sector Inspector for Portswood and Bitterne North - Jeanette Maidment; and an update on the new Shoplifting Team

The following was included in HRA E-news Summer 2024 Edition which went out on 23 June 2024:

Hello, my name is Jeanette Maidment and I am the new Sector Inspector for both Portswood and Bitterne North Wards for Hampshire Police. I grew up in London, in a culturally rich environment and have learnt that respect, trust and honesty are among my key values to getting policing right. I moved to Southampton in 2001 and stayed following completion of a degree in Criminology. I have since raised a family here and consider Southampton as my home. I have been in policing for 18 years, working most of my career in the Southampton area. I have also worked in the New Forest and Fareham districts as well, but 10 years of my career were dedicated to Southampton City Centre as an engagement and beat officer. Some of you may know me from being a University liaison officer or beat officer in the Polygon and Bargate areas.

Neighbourhood policing is a very important part of my work and I am passionate about bringing communities, the Police and our partners closer together. In my current role, I manage two teams made up of Sergeants, Police Constables and PCSOs, and this is my first posting back to the City since 2021. I am excited to get to know as many people as possible, so please feel free to link my teams into your events and if we are able to attend, we will try around our policing commitments.

Please remember to report emergencies to 999, other police matters via 101 or you can report certain things through our website:

<https://www.hampshire.police.uk>

New Shoplifting Team

PC Pollicott and PC Hatton are our new dedicated shoplifting team. This will be trialled for the next 3 months with a view to extend for 6 months or more should this be successful. Our measure of success will be determined by a number of outcomes not limited to: An initial spike and then reduction in crime due to the pilot starting, which often means we see additional reporting with an eventual displacement (with some incarceration) of those who continue to commit shoplifting in the area and are caught. Feedback from the community – particularly the business community – will be an important part of this. The impact this will have on confidence in policing to address the issues will be monitored.

From: Jeanette Maidment, Sector Inspector

9.3. The Let's Talk Initiative

<https://www.hampshire.police.uk/police-forces/hampshire-constabulary/areas/campaigns/lets-talk/>

'Hampshire Alert' is Hampshire and the Isle of Wight Constabulary's own email service where messages are sent directly into people's mailbox. This has had a revamp and people can now reply directly to the messages received and these replies go to the neighbourhood team for their area. People will now get communications relating to their area. The police are encouraging people to sign up to this two-way messaging service by completing the Hampshire and IOW community survey Let's Talk, details below:

Click [HERE](#) to find out more about Let's Talk

Take the Let's Talk survey: <https://survey.hampshirealert.co.uk/>

9.4. New road representative in HRA Crime information sharing WhatsApp Group

We now have a representative for Nile Road.